



Thursday 8 June 2023

The University of Law, Nottingham Campus, Royal Standard Place, Nottingham, NG1 6FS

Hosted by The University of Law

## AGENDA

- 9.30            **Registration and refreshments** (please bring a reusable cup)
- 10.00           **Introductions**
- 10.15           **Guest speaker:** Graham Whitham, Greater Manchester Poverty Action  
[Local anti-poverty strategies: Good practice and effective approaches](#)
- 11.15           **Break** (please bring a reusable cup for tea and coffee)
- 11.30           **Workshops:** (see 'workshop options' below)
- 12.30           **Lunch** (not provided, various options locally or bring your own)
- 1.45            **Guest speakers:** Richard Machin, School of Social Sciences, Nottingham Trent University and Sara Lewis, Derbyshire Welfare Rights Service  
[The UK – a home for Ukrainians? An analysis of social security and housing policy](#)
- 2.45            **Workshops** (see 'workshop options' below)
- 3.45            **Information exchange and NAWRA updates**
- 4.00            **Close**

## WORKSHOP OPTIONS:

Workshop sessions will all run at 11.30am and be repeated at 2.45pm.

When you arrive at the conference you will be asked to choose one workshop for the morning session and one for the afternoon session.

If you'd like to facilitate a workshop at a future NAWRA meeting, please contact

[kelly@nawra.org.uk](mailto:kelly@nawra.org.uk)

### NAWRA workshop levels:

<b>Introductory</b>	Assumes little or no prior knowledge of the topic or a refresher session
<b>Intermediate</b>	Assumes a reasonable working knowledge of welfare benefits work or some knowledge of the specific topic under discussion
<b>Advanced</b>	Assumes a good working knowledge of welfare benefits work or detailed knowledge of the topic under discussion
<b>Practical</b>	Focusing on developing good practice or offering some 'hints and tips'
<b>Theoretical</b>	Focusing on policy debates or discussion of emerging theory
<b>Strategic</b>	Focusing on planning and put practical knowledge, and/or theory in to practice

#### **A. Welfare Rights: The Next Generation?**

Faye Deverell, University of Law and Dan Manville, Greater Manchester Law Centre

With the decimation of funding in the advice sector post LASPO and the salaried headcount in Welfare Rights teams and advice agencies ever declining, advice agencies are turning to academia to pick up the slack. Increasingly students, both under and post graduate, particularly law and social science students, are filling volunteer roles. This workshop will look at popular models to deploy those students into advice and representation in Welfare Rights.

*Workshop level: Intermediate/Practical/Strategic*

#### **B. Why a review of advice provision is a positive**

Scott McNally, Durham County Council

As Councils become increasingly forced to make financial savings, they may look to review their advice provision. Durham County Council is currently going through a review of advice provision. What does it mean? What does it feel like? How can you influence it as a manager and a team member? A dispatch from the front line of an advice review.

*Workshop level: Strategic*

### **C. Early experiences of managed migration to UC**

Carri Swann and Hannah Aldridge, Child Poverty Action Group (CPAG)

Managed migration from legacy benefits to UC began in earnest last year and CPAG's Early Warning System has started hearing from welfare rights advisers about how the process works in practice. In this session we will run through real case examples and discuss issues with housing costs, conditionality, overpayments, transitional protection and more. We will also share the responses that CPAG has had on raising these issues with the DWP.

*Workshop level: Intermediate/Strategic*

### **D. Why quality matters and how it can be improved**

Rod Gibson, Disability Advice Service East Suffolk

Rod Gibson has been the charity secretary and fundraiser at the Disability Advice Service (East Suffolk) for four years. He has a background in customer service and quality management which he has applied in helping DAS double the number of beneficiaries it helps and extend the services available to them. He would like to share what he thinks matters in the core area of giving quality advice and to find out from delegates at his workshops what they think matters too.

*Workshop level: Introductory/Practical/Strategic*

## **LOCATION AND TRANSPORT**

The conference will take place at The University of Law, Nottingham Campus, Royal Standard Place, Nottingham, NG1 6FS.

**By rail:** The venue is a ten minute walk from Nottingham railway station.

**By bus:** The nearest [bus stops](#) are on Maid Marian Way, a few minutes walk from the venue.

**By tram:** The nearest [tram stop](#) is Old Market Square, a few minutes walk from the venue.

**By car:** There is no parking at the venue. Please park at the [Park and Ride](#) and take the tram to Old Market Square which is a few minutes walk to the venue.

Download the [Citymapper app](#) on your mobile for point-to-point public transport directions with maps and live times.

## **ACCOMMODATION**

Premier Inn Nottingham City Centre Chapel Bar, Premier Inn Nottingham City Centre Goldsmith St, Ibis Nottingham Centre and Lace Market Hotel are centrally located budget options.

## SOCIAL EVENING

NAWRA members will be meeting up for food and drinks from 7pm on Wednesday 7 June at [Fothergills](#), 5-7 Castle Rd, Nottingham NG1 6AA.

## ACCESSIBILITY

The venue is fully accessible. There is detailed information on the [AccessAble website](#).

If you have any accessibility requirements please contact [kelly@nawra.org.uk](mailto:kelly@nawra.org.uk) so that we can make arrangements.

\*\*\*\*

The meeting is free to attend but open to NAWRA members only. There is no need to book a place. Please sign in on arrival.

If you have any queries please contact:

Juan Rincon Ramirez, NAWRA rep for the East Midlands at

[Juan.RinconRamirez@derbyshire.gov.uk](mailto:Juan.RinconRamirez@derbyshire.gov.uk)

or

Kelly Smith, NAWRA secretary

[kelly@nawra.org.uk](mailto:kelly@nawra.org.uk)

[www.nawra.org.uk](http://www.nawra.org.uk)